

## HERE'S HOW YOU CAN HELP

### DONATE TO THE CHARITIES

We would encourage people to give any donations directly to one of the organisations officially helping people in Truro, or donate money at one of the Donation Points. That way you'll help the organisations to support individuals to make positive changes.

For Donation Point locations please call 01872 273999 or visit [www.enjoytruro.co.uk](http://www.enjoytruro.co.uk)

### BIG ISSUE SELLERS

Big Issue sellers in Truro are trying to help themselves through selling this popular publication. Please support them and help them to help themselves.

### OTHER WAYS TO HELP

Please contact the charities and other organisations if you can offer other types of support such as volunteering or donating food, clothing or bedding.



## CONTACTS

If you have concerns please contact these agencies:

### SOMEONE SLEEPING ROUGH

[www.streetlink.org.uk/tell-us-about-a-rough-sleeper](http://www.streetlink.org.uk/tell-us-about-a-rough-sleeper) or call 0300 500 0914 (or 999 if they need urgent medical assistance)

### ANTI-SOCIAL BEHAVIOUR

Call 101, the Police non-emergency number, or email [101@dc.police.uk](mailto:101@dc.police.uk) (or 999 if you have serious immediate concerns)

### WASTE, RUBBISH AND LITTER

(including glass & needles) on pavements, roads and public land. Call Cornwall Council Refuse & Recycling 0300 1234 141 [refuseandrecycling@cornwall.gov.uk](mailto:refuseandrecycling@cornwall.gov.uk) (Businesses are responsible for their own land)



For more information please visit [www.safercornwall.co.uk/make-a-difference/truro/](http://www.safercornwall.co.uk/make-a-difference/truro/)

This initiative is supported by:

Safer Cornwall  
Devon and Cornwall Police  
Truro City Council  
Cornwall Housing  
Cornwall Council  
Totally Truro

Thank you to Totally Truro for funding the production of this leaflet.

 **totallytruro**  
Business Improvement District

02 / 2017

## DIFFERENT ISSUES THE SAME STREETS

Street drinking, begging and rough sleeping in Truro



...us to help our most vulnerable.

A multi-agency approach to supporting some of the most vulnerable members in our community.

Design: [gaeme@graemerust.com](mailto:gaeme@graemerust.com) This document is printed with vegetable inks on paper from managed renewable sources.

## UNDERSTANDING THE ISSUES

Street drinking and begging occurs in most UK towns.

In Cornwall charities and professional organisations are working together to offer support. There are various reasons why people turn to street drinking or begging, so individuals need to be supported in different ways.

- Most people begging use the money to fund a long term drug or alcohol habit.
- People street drinking or begging are not necessarily rough sleepers.

Sometimes individuals may choose not to take up support that is available, such as going onto a programme to help tackle an addiction, or without modifying their behaviour, they may not be eligible to access some services.

When this happens outreach workers continue to engage with them and support them to move away from a life on the streets.



## WHO IS PROVIDING SUPPORT IN TRURO?



A countywide charity based in Truro that works with single homeless people. We provide various services including outreach, resettlement, supported accommodation and substance misuse counselling designed to support individuals to move away from homelessness and into settled accommodation.

**For more details please call 01872 264153**



Addaction Truro offers a range of confidential accessible treatment and harm reduction services to individuals with alcohol and drug issues and those close to them. All are welcome.

**We're located in Weston House in Central Truro and open 9-5 weekdays and 10-4 on Saturdays. Our referral line is 0333 2000 325**



Truro has a team of Big Issue magazine sellers; all sellers are homeless and long-term unemployed. They buy copies for £1.25 and sell them for £2.50 on a no-sale no-return basis. Since launching in 1991 we've helped thousands of vulnerable people take control of their lives. Sellers are working, not begging, so if you buy one please take one.

**Contact Steve Carter 07825 374109  
steve.carter@bigissue.com**



Truro Homeless Action Group (THAG) consists of volunteers whose sole aim is to provide daily breakfast for those in need. We serve breakfasts 07.30 to 08.30, close at 09.00 and offer take away sandwiches.

We provide some meals over Christmas and in winter offer flasks and thermals.

**Church Hall of St John the Evangelist,  
Strangways Terrace, Truro TR1 2NY  
07934 950957**



Truro Street Pastors

We provide preventative resources and immediate support, care, and referral for vulnerable people including the homeless on the streets on Saturday nights between 10pm and 4am.

**Contact Street Patrol Mobile team  
Saturdays 10pm to 4am on 07577 741520**

Outside these hours contact Jonathan Creber at:  
truro@streetpastors.org.uk / 01726 88276



CHAOS works with hard to reach people using food as a vehicle to engage people and create positive change.

We deliver street outreach on a Thursday and Sunday evening, distributing food, bedding and warm clothing. We employ a Change Coach who is able to work with the homeless and all other vulnerable groups linking them in to relevant support services including housing.

**01872 246725 lindsay@chaosgroupcornwall.co.uk**